**Eventbrite - FAQ**

I’d like to come to a Phase 1 session but I can’t attend both days
You must commit to the entire training. If you already registered, please tell us, we'll rebook you for a later date!

I’m registered but I can’t attend anymore
No worries, send us an email at rei@clevelandnp.org, we can get you a refund or reschedule your ticket!

I can’t find my ticket, what should I do?
You don’t need to print your ticket, we’ll have your name on a list! If you want to take a look at the dates, please check that you received a confirmation email from Eventbrite (including in your Spam) or go to CNP’s website.

I put my name on your waitlist, what does that mean exactly?
1) You are now part of this specific event’s waitlist system. If a sufficient number of attendees cancel their participation you will receive an email from Eventbrite to register. You will have 48h to register, otherwise these tickets will go to the next person on the waiting list.
2) You are also part of our “aggregate” waiting list, that includes the names from each event-specific waitlist. We use this waiting list to send priority registration links as soon as new sessions are added. **Priority Registration will be done on a first-come first-served basis,** which means that even if you’ve been on the waiting list since June, you will have to be faster than people who joined the waitlist in September if you want to get a ticket!

I was part of a waiting list but I found a way to register for another session, could you stop sending me priority registration links?
Sure, please send us an email to let us know!

I want to receive your newsletter!
Thanks for your interest, please use this link to sign up!

**What does it mean to attend as an observer?**
After going through the training you may feel like you need more time to process the information, which is why you are welcome to attend at no cost as many times as you want as an observer! For phase 1, being an observer means that you won't take part in the group activities, but you can listen to the training and observe how others interact!

I’ve already attended a training, where do I register as an observer?
- For Phase 1, register [here](#)
- For Groundwater, register [here](#)

Attending as an observer is free once you’ve attended a training, remember to specify the dates of the training!
The training details on CNP’s calendar are different from the ones I see on Eventbrite, who should I trust?

Eventbrite pages are updated more frequently than CNP’s website, but feel free to send us an email to let us know that we forgot to update our website!

What is the difference between Groundwater sessions and Phase 1 sessions?

- **Groundwater Training**

A typical Groundwater Training is a 3-hour introduction to Racial Equity, which can be adjusted to accommodate a shorter time slot or to dive deeper if you are able to allocate up to a full day. In this lively and participatory presentation, REI organizers will use stories and data to present a perspective that racism is fundamentally structural in nature. By examining characteristics of modern-day racial inequity, the presentation introduces participants to an analysis that most find immediately helpful and relevant. The Groundwater Presentation dovetails with REI’s Phase I workshop, and is recommended as an introduction or follow-up to a full two-day workshop, and may be tailored to focus on a particular content area as needed.

**Racial Equity Workshop – Phase I**

This two-day long process helps to provide talking points, historical factors and an organizational definition of racism. REI believes that organizations are often working in very intentionally civil ways, yet operating from multiple understandings that rely more on personal feelings and popular opinion. This creates complications to the goal of eliminating racial and ethnic disparities and producing equitable outcomes.

What’s the agenda of the Groundwater / Phase 1 training?

- **Phase 1**

  **1st Day**
  8:30am – 9am registration and breakfast
  9:00am – Training begins
  12:00 – 1:00pm – Lunch
  2:00pm – 3:00pm – Break-out groups
  3:00pm – 5:00pm Training

  **2nd Day**
  8:30am – 9am registration and breakfast
  9:00am – Training begins
  10:30am - Documentary
  12:00 – 1:00pm Lunch
  1:00pm - 4:00pm - Training
4:00pm - 5:00pm - Check out

- **Groundwater (example of a morning 4-hour session)**

  8:30am-9am: Registration and snacks
  9am-11am: Powerpoint Presentation / Dialogue
  11am-11:15am: Break
  11:15am-12:00am: Powerpoint Presentation/Discussion
  12:00am-1:00pm: Questions, answers, discussion